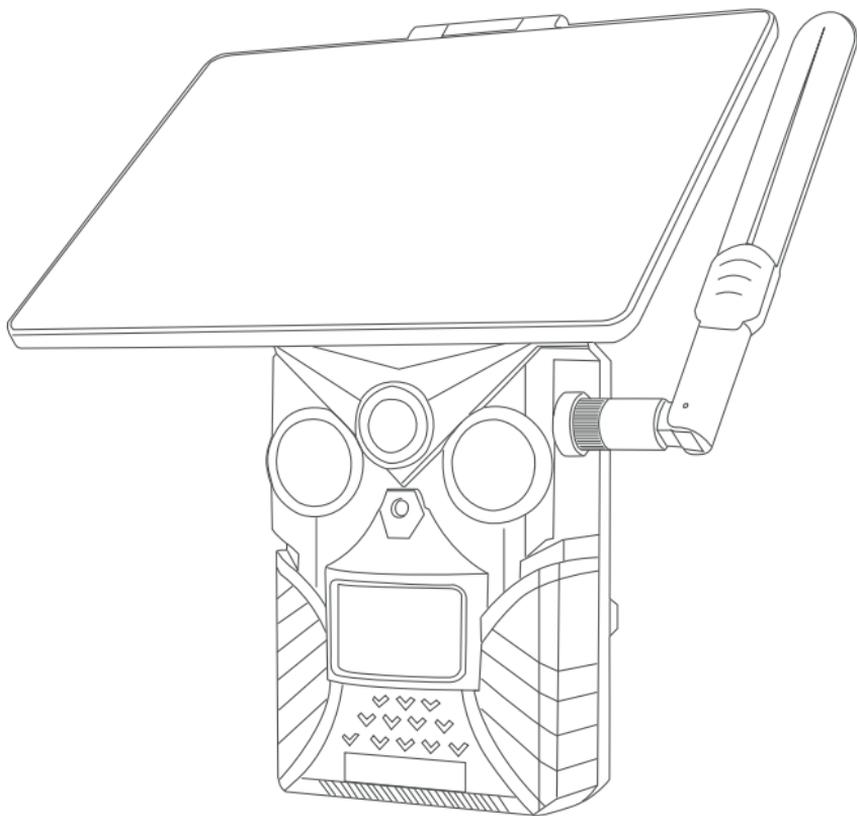


# PetTec | Pet Cam Trail 4G



LOVE  
YOUR **PET**



## HERE WE GO...

Thank you for choosing our pet cam. With the **PetTec Pet Cam Trail 4G** you'll always have your darling in view.

### Important safety instructions

READ ALL INSTRUCTIONS AND WARNINGS IN THIS OPERATING MANUAL BEFORE USING THE Pet Cam Trail 4G.

- Please do not disassemble and modify the PetTec Pet Cam Trail 4G. The device requires neither maintenance nor servicing. In case of malfunction, please contact our customer service.
- In order to ensure proper use of the device, we recommend that you only use the original parts. Use only the supplied assembly parts for mounting the device.
- Keep the camera away from external exposure to ensure long term use. The device should not be affected by any renovation work, be it the use of paint or wallpaper.

### Legal Notice

- The PetTec Pet Cam Trail 4G has been designed for indoor and outdoor use only. Laws in your country may limit observation of areas outside of your home or property. Please inform yourself about local legislation. To protect the privacy of others, mount the camera so that you cannot record images of public areas, streets, or your neighbor's property. We also recommend informing relatives, visitors and domestic workers about the camera and its function.
- Please note that using the Pet Cam Trail 4G does not automatically inform you via the app in emergencies or in the event of break-ins, for example. If necessary, an emergency call must always be made by you. Stage10 GmbH accepts no liability for missing or incorrect notifications or recordings.

# SAFETY AND USAGE INSTRUCTIONS



To use the device correctly and maintain your warranty claims, be sure to read the operating instructions thoroughly before installation or commissioning. Please keep the instructions in a safe place for the entire service life of the device.

Installation and all work on the 230 V mains supply must only be carried out by a qualified electrician. **Caution: Risk of electric shock!** Never open the housing yourself, as there are live parts inside. The light sources are not designed to be replaced. In the event of a malfunction, please contact a specialist.

This device is not a toy! Children must not use it for playing. Do not leave packaging materials lying around unattended – plastic film and small parts in particular pose a considerable risk to children. Children aged 8 and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge may only use the device under supervision or after receiving instruction in its safe use, provided they understand the potential dangers.

When using remote or automatic controls, external circumstances may cause commands to be executed incorrectly or incorrect device statuses to be displayed in the app or on smart home displays. This could result in personal injury or property damage. Therefore, ensure that no one is endangered when operating the device remotely or automatically. Take particular care when setting up such controls and check the desired functionality regularly.

The device must not be painted over, wallpapered or covered with adhesive tape. For safety and approval reasons (CE/UKCA), unauthorised modifications or changes to the device are prohibited.

We accept no liability for damage to persons or property resulting from improper use or failure to observe these safety instructions. In such cases, any warranty claims will also be void. Liability for consequential damage is also excluded.

Any use not described in these instructions is considered improper and will result in the exclusion of warranty and liability.

Do not use the device if there is visible damage – for example, to the housing, controls or connections – or if malfunctions occur. If in doubt, please contact our service department. The housing must not be opened. There are no user-serviceable parts inside. Repairs may only be carried out by qualified personnel.



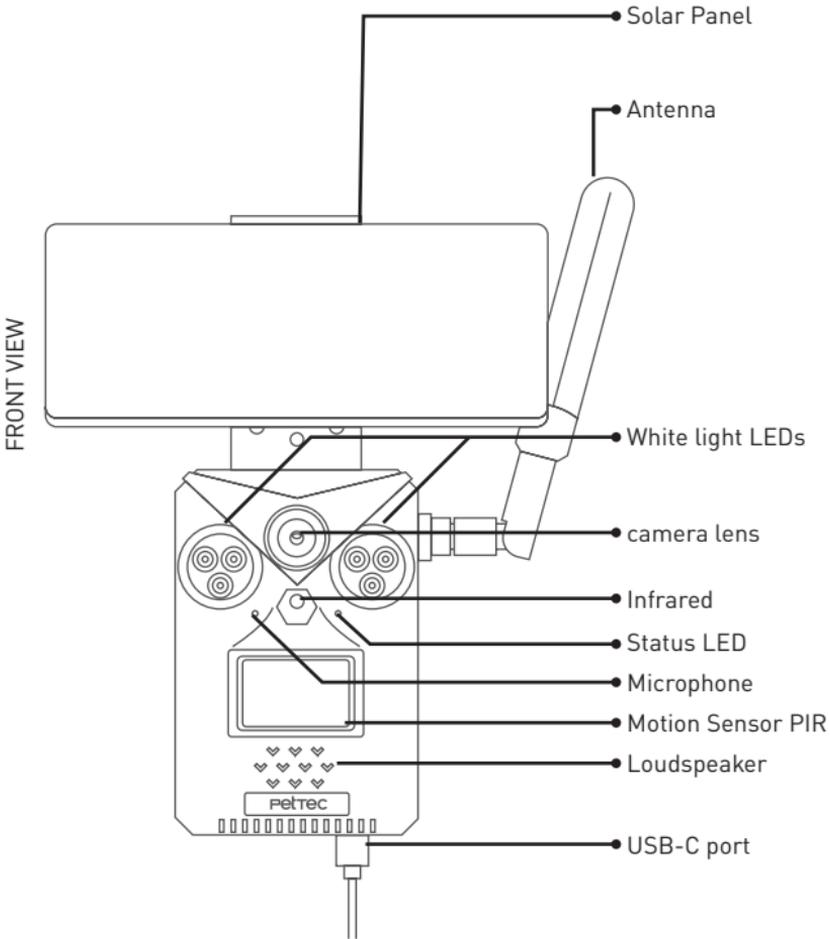
Only use the device with original components or certified third-party accessories.

Please note: The device also has an alarm siren. The loud warning tone can damage your hearing if you are in close proximity.

The integrated spirit level contains a benzene-based solution for frost protection. If a defect occurs and the liquid leaks out, avoid skin contact at all costs. There is a risk of irritation. If contact occurs, wash the affected area thoroughly with water immediately. **Warning: Swallowing may be fatal!** Always keep the spirit level out of the reach of children.

Please also note that warning messages can only be sent to your mobile device if it is switched on and has an active internet connection.

# PRODUCT OVERVIEW I

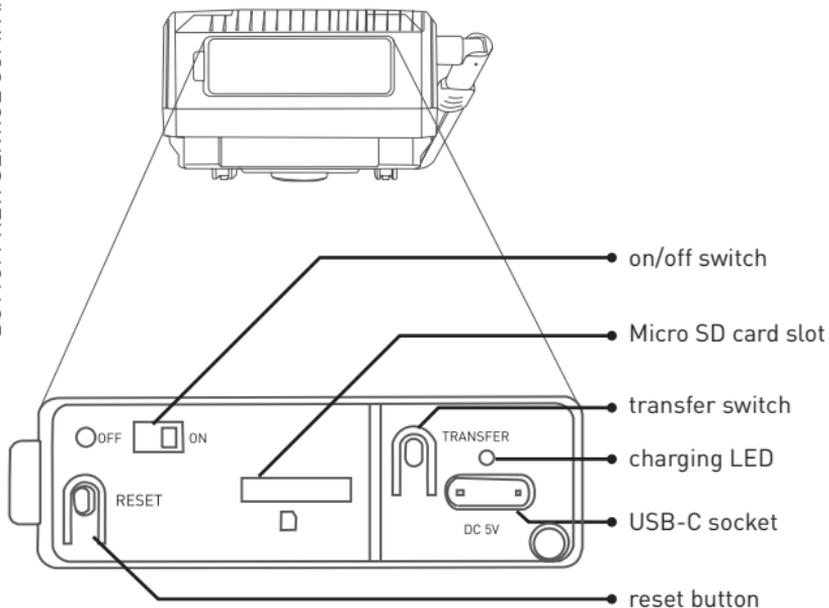




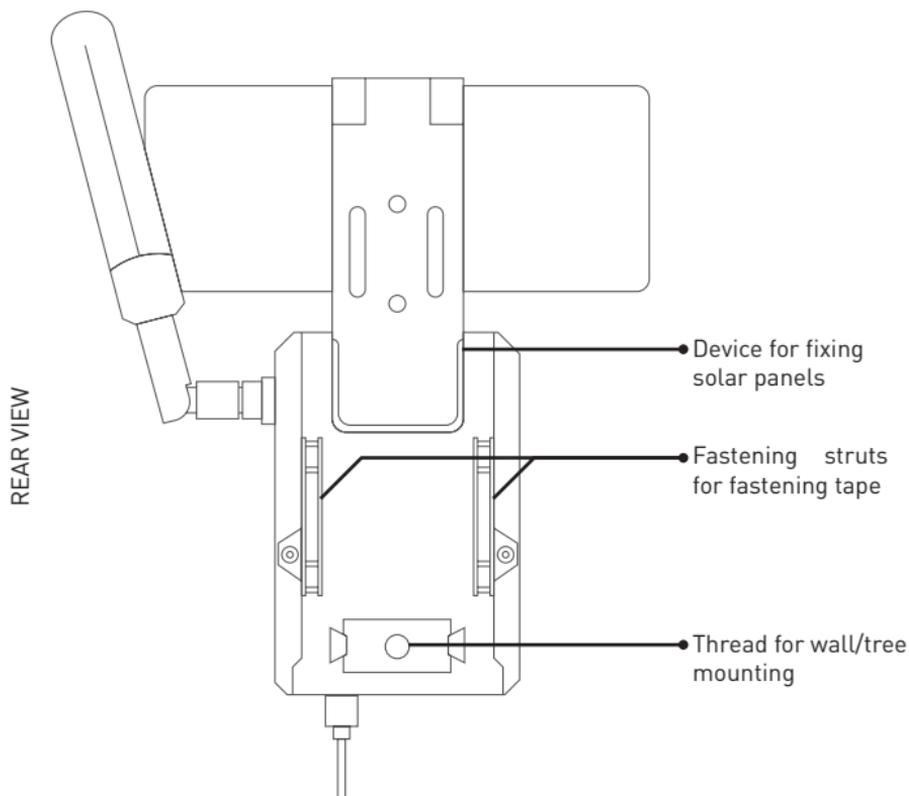
## PRODUCT OVERVIEW II

BOTTOM VIEW SERVICE COMPARTMENT

The service compartment is located at the bottom of the appliance and is protected by a cover.



# PRODUCT OVERVIEW III



## CONTENT



Pet Cam



Solar Panel



Bracket



Antenna



Manual



Screws



2 fastening straps



USB-C charging and data cable



# IMPORTANT INSTRUCTIONS

## Status LED display

- Red LED flashing slowly – Camera has started up and is ready to connect to the app.
  - Red LED flashing rapidly – 4G/LTE connection is being established. If the LED flashes rapidly for a prolonged period, please try reinserting the SIM card and/or resetting the camera.
- 
- Red and blue LED flashing alternately – connection to the app not possible! Please check that the SIM card has been inserted correctly and that the 4G/LTE service is active.
- 
- Blue flashing LED – the camera is currently being initialised and connected
  - Blue LED lit – the camera is connected

## USB-C cable feed & data transfer

The connection supplies the camera with power and charges the built-in battery. It can also be used to transfer video and image data to a PC, for example. To do this, first press the transfer button in the service compartment and then connect the camera to the PC using the USB-C cable.

## Micro-SD card slot

The micro SD card slot is located at the bottom under the silicone cover (see diagram on the previous pages). Micro SD cards with a capacity of up to 256 GB can be used.

## Reset Button

The reset button is located in the service compartment. It must be pressed for approx. 5 seconds to reset the camera to its factory settings.

## Micro SD memory card

A micro SD memory card is essential for saving videos and images! Further information on inserting, removing and formatting the memory card can be found later in the instructions.

## 4G USE



The Pet Cam Trail 4G operates entirely without restrictive WiFi, using the 4G mobile network. This is a great option for positioning the camera freely without having to worry about WiFi coverage.

You can easily book a fast 4G service via the PetTec app. As long as there is good mobile coverage at the camera's location, you don't have to worry about a thing.

### Ready to go with 4G

To get you started with the camera right away, we're giving you 3 days of 4G usage with the built-in e-SIM. The duration starts from the moment you start up the camera (see there) and connect the app to the Pet Cam Trail 4G.

If you pass the camera on to someone else and it is connected to a new PetTec user account, the 3 days start again from the beginning. This means that everyone can test the camera's wide range of functions straight away.

Fair use: This is possible up to 4 times.

## GETTING STARTED

1. Please connect the camera to the charging cable provided. The power plug must be connected to a power outlet.
2. Switch on the camera by pressing the on/off switch. After approx. 30 seconds, the camera is ready to be connected to the app.
3. Open the app (the QR code for download can be found below) and press the + symbol in the top right-hand corner. A pop-up notification will usually appear at the bottom of the screen. Tap on it to connect the camera to the app.
4. The camera connects to the PetTec app via Bluetooth. **Bluetooth must be enabled on your smartphone for this to work.**
5. The camera is constantly connected to the app or your smartphone via a 4G/LTE mobile connection. To use this, you need to subscribe to PetTec's paid service.
6. Always check the quality of the wireless connection before permanently installing the camera in a location!
7. The use of the PetTec 4G LTE service is mandatory in order to use the full range of functions of the camera. You can book this in the Snoop Cube app for the desired period.



Download Snoop Cube  
app for Android

Download Snoop Cube  
app for iPhone

## SAVE IMAGES AND VIDEOS

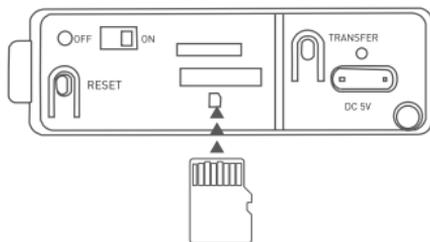
All images and videos can be accessed via the PetTec app and your smartphone, provided that the Pet Cam Trail 4G is located in an area with 4G/LTE coverage. For your camera to function, you will need a micro SD memory card. This stores all recorded images and videos.

### Selecting the micro SD card

- You can choose a card with a storage capacity between 4GB and 256GB. We recommend a size of 32GB or larger so that the card does not fill up too quickly.

### Inserting and removing the micro SD card

- The service compartment with reset button, on/off switch and micro SD card slot is located on the underside.
- **Switch off the camera.** Open the cover on the side.
- **INSERTION:** Insert the card with the metal contacts facing upwards (see diagram). The card will click into place audibly. **REMOVAL:** The card protrudes slightly from the housing.
- Press it until you hear a click. You can now remove the card. **Switch the camera back on.**



### Formatting the micro SD card

- Before using a micro SD card for the first time, we recommend formatting it.
- This can be done using the PetTec app.

## MOUNTING THE CAMERA I

- To attach the camera to a tree, pull the mounting loops through the slots provided in the wall/tree mount.
- Choose a sturdy tree that does not move in the wind, as movement can cause the motion sensor to trigger incorrectly.



### Tips for optimal results

- Ensure that the area immediately in front of the camera is free of branches or twigs that could protrude into your image.
- Consider which animals you would like to observe. The camera should be positioned at approximately the same height as the animal's mid-body.
- To obtain brighter photos and videos at night, there should be objects in the background that reflect the camera's flash.



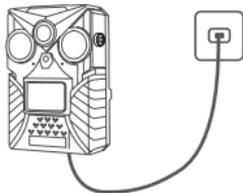
## MOUNTING THE CAMERA II

### Attachment with bracket and screws

- Alternatively (e.g. for mounting on a house wall), you can attach the bracket with screws. Screw the bracket securely to the wall.
- Then attach the camera to the bracket.

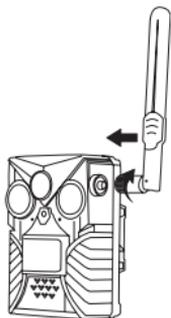
## Helpful steps for initial installation

### Step 1: Charging



Fully charge the camera. Use the supplied USB-C cable and your own power supply. The first charge may take 5-8 hours.

### Step 1: Attach the antenna



Attach the antenna to the camera.

Then switch the on/off switch in the service compartment to ON.

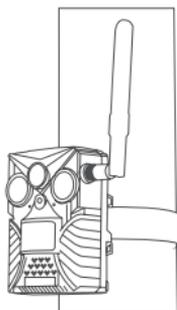
Next, carry out all the steps described in the 'Start-up' section.

## MOUNTING THE CAMERA III



### Step 3: Attach the camera

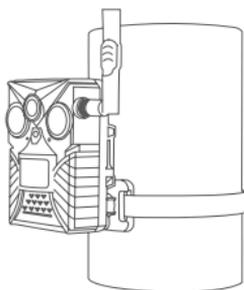
EITHER



Pass the strap through the suspension opening on the back of the camera, attach the strap to a tree or other fixed object, adjust the camera's shooting angle, and tighten the strap. As shown below:

**Recommended installation height:** up to 1.5 m

OR



Attach the bracket to a stable surface (e.g. a wall or tree). Insert the screws into the holes on the back of the camera and tighten them securely. Adjust the camera angle as required, then tighten all screws securely.

**Recommended installation height:** up to 3 m

#### Optimisation of the camera angle

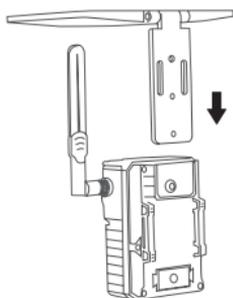
- For installation heights up to 1.5 m: The camera should be positioned horizontally.
- For installation heights of 2–3 m: The camera should be angled downwards at an inclination of 10–15°.



## MOUNTING THE CAMERA IV

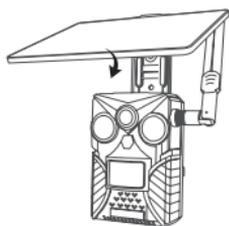
### Step 4: Attach solar panel (optional)

EITHER



It is particularly advisable to attach the solar panel when using the camera outdoors. This charges the camera (depending on the amount of sunlight) and thus extends the operating time until the next charge.

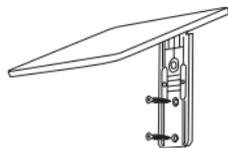
Plug the solar panel into the device at the top of the back of the camera.



Tilt the solar panel to optimise energy yield. A tilt angle of 30% is recommended.

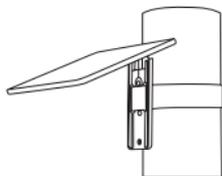
Then attach the camera (see above).

OR



Attach the solar panel to a solid object near the camera, such as a tree or wall, using the straps or screws provided.

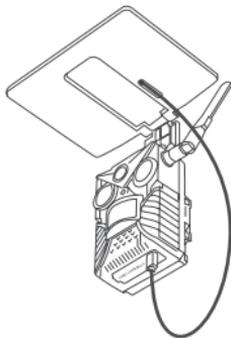
Then attach the camera.



# MOUNTING THE CAMERA V



## Step 5: Connect solar panel (optional)



Now connect the solar panel to the supplied (or your own) USB-C cable. The solar panel will now charge the camera's battery.

To ensure better weather resistance, make sure that the plug is inserted through the rubber cover of the service compartment and that the rubber cover completely seals the charging port.

## TECHNICAL DETAILS

### Data storage

- Supports Micro-SD cards up to 256 GB

### Video recording

- Resolution: 3MP 2304x1296 pxl. HD 25fps
- File format: MP4
- During the day: Coloured / At night: B/W
- Format: H.264
- Shutter speed: 1/20-1/10000s
- Field of vision: 120° Wide angle

### Photo shoot

- Image resolution: 33MP native
- Image file format: JPG
- Time-lapse with activated motion detection
- Image information bar: Date, time, temperature

### Night vision

- Night vision up to 18m
- 8 powerful white light LEDs
- Motion sensors (PIR) in 3 directions



<b>Alarm triggering</b>	<ul style="list-style-type: none"><li>• Motion detection up to 18m range</li><li>• Detection angle 120°</li><li>• Triggering speed 0.3 seconds</li><li>• PetTec app for operating all Pet Cams from PetTec</li></ul>
<b>Audio</b>	<ul style="list-style-type: none"><li>• Front Microphone</li><li>• Front Loudspeaker</li></ul>
<b>Dimensions &amp; weight</b>	<ul style="list-style-type: none"><li>• Dimensions Camera: 123 x 66 x 84 mm</li><li>• Dimensions Camera + Antenna + Solar Panel: 229 x 142 x 199 mm</li><li>• Weight Camera: 345 g</li><li>• Weight Solar Panel: 200 g</li></ul>
<b>Battery</b>	<ul style="list-style-type: none"><li>• Battery capacity: 9.000mAh</li><li>• Charging via USB-C cable</li><li>• Charging via solar panel (included)</li></ul>
<b>Energy</b>	<ul style="list-style-type: none"><li>• Power consumption during normal use: approx. 150-200 mA</li><li>• Power consumption during livestream &amp; IR LEDs active: approx. 1A</li><li>• Maximum power consumption: 4.5W</li><li>• Nominal input power (USB-C): DC 5V/1A</li></ul>
<b>Outdoor use</b>	<ul style="list-style-type: none"><li>• Protection class: IP66 – Weatherproof / Protected against water jets</li><li>• Temperature range: -20° to +60°</li></ul>

## IMPORTANT INFORMATIONS

### Radio signal

The radio transmission signal may be adversely affected by external influences (e.g., electric motors, defective electrical appliances). The range of the radio transmission signal is usually weaker within buildings than in the open field. Similarly, the structural works/conditions affect the radio range of the device. Bluetooth devices such as headphones or speakers can also negatively affect



the radio signal of the device. The signal strength can also be reduced by environmental influences such as humidity.

### **Environmental protection**

Please note that non-disposable electrical and electronic appliances as well as batteries must be recycled separately and in an environmentally friendly manner (European Directive on Waste Electrical and Electronic Equipment). Use the country-specific return and collection systems for the recycling of electrical and electronic appliances as well as for batteries. Disposal of batteries in household waste is prohibited.

## **TROUBLESHOOTING**

### **My Pet Cam Trail 4G no longer switches on**

- Open the cover on the bottom of the housing and turn the camera off and on again using the on/off switch in the service compartment at the bottom.
- Check whether the camera's charge status is good
- Fully charge the camera until the charging LED in the service compartment lights up blue continuously.

### **My Pet Cam Trail 4G takes pictures/videos, but without recording anything in the foreground**

- The camera is controlled by motion sensors. Falling leaves, moving branches or flowing water can trigger the camera.
- Alternatively, you can also try hanging the camera higher or lower (recommendation in the „Attaching the camera“ section)

### **Will the files be lost if the camera has not been charged for a long time?**

- No, the images and videos are permanently stored on the external micro SD memory card until they are deleted.
- The micro SD memory card does not require power for permanent storage.
- Deletion is possible by formatting the micro SD memory card (in the app) or overwriting old images (with the app).



## CUSTOMER SERVICE

### Declaration of conformity

Stage10 GmbH confirms that the product described in these instructions (Pet Cam Trail 4G) conforms to guideline 2014/53/EU. The complete text of the EU de-claration of conformity is available at the following URL:



<https://support.pettec.de/hc/de>



**Declaration of conformity** (see chapter „Declaration of conformity“): Products designated with this symbol fulfill all applicable community provisions of the European Economic Area.

## MANUFACTURER INFORMATION AND SERVICE

If you have questions about the PetTec Trail or experience problems using it, first contact us via email at the following address:

[info@PetTec.de](mailto:info@PetTec.de)

PetTec® is a brand of

**Stage10 GmbH**

Leipziger Platz 9

10117 Berlin

[www.PetTec.com](http://www.PetTec.com)

---

You can find further information about our products, troubleshooting, and helpful tips at:

[support.PetTec.de](https://support.PetTec.de)

---

# DISPOSAL



## Disposing of packaging

Please sort the packaging before disposal:



- Cardboard and paperboard with paper recycling
- Plastic wrap with recyclables



## Disposal of devices

Applicable in the European Union and other European countries with systems for the separate collection of recyclables.

### **Do not dispose of used devices with household trash!**

If your Pet Cam Trail 4G is no longer usable, each user is obligated by law to dispose of used devices separately from household trash, e.g. at a collection site in your municipality. This ensures that used devices are recycled properly and that negative environmental effects are avoided. Therefore, electronic devices are marked with the symbol shown here.

## ET C'EST PARTI...

Merci d'avoir choisi notre produit. Grâce au **PetTec Pet Cam Trail 4G**, ne perdez jamais votre bout de chou de vue.

### Important – Consignes de sécurité

VEUILLEZ LIRE TOUTES LES MISES EN GARDE ET CONSIGNES DE SÉCURITÉ AVANT D'UTILISER LE Pet Cam Trail 4G.

- Ne jamais démonter ou altérer le PetTec Pet Cam Trail 4G. Cet appareil ne nécessite ni entretien spécial ni révisions. Dans l'éventualité où votre appareil viendrait à dysfonctionner, prenez contact avec notre service client.
- Afin de garantir le bon fonctionnement de l'appareil, nous vous recommandons de n'utiliser que les pièces originales. Lors de l'installation de l'appareil, n'utilisez que le matériel fourni par le fabricant.
- Pour optimiser la durée de vie de la caméra, veuillez conserver l'appareil à l'abri. Protégez l'appareil lors d'éventuels travaux de rénovation, même s'il ne s'agit que de peinture ou de pose de papier peint.

### Mentions légales

- Le PetTec Pet Cam Trail 4G a été exclusivement conçu pour un usage en intérieur. Des législations spécifiques concernant les enregistrements d'images hors de votre domicile peuvent être en vigueur dans votre région. Veuillez prendre connaissance des lois en vigueur au sein de votre zone géographique. Dans un souci de protection de la vie privée, installez la caméra de sorte à ne pas recueillir d'images issues de la voie publique ou du domicile de vos voisins. Nous vous recommandons également de prévenir vos proches, tout visiteur de passage chez vous ainsi que les employés travaillant à votre domicile de la présence de cette caméra et de sa fonction.
- Veuillez noter que l'application ne vous enverra aucune alerte particulière en cas d'urgence ou de cambriolage. Dans l'éventualité où il faille composer un numéro d'urgence, cette tâche vous incombera. Stage10 GmbH décline toute responsabilité en cas de vidéos ou de notifications manquantes ou erronées.

# INSTRUCTIONS DE SÉCURITÉ ET D'UTILISATION

Pour utiliser correctement l'appareil et conserver vos droits à la garantie, veuillez à lire attentivement le mode d'emploi avant l'installation ou la mise en service. Conservez le mode d'emploi dans un endroit sûr pendant toute la durée de vie de l'appareil.

L'installation et tous les travaux sur le réseau électrique 230 V doivent être effectués uniquement par un électricien qualifié. **Attention : risque d'électrocution !** N'ouvrez jamais le boîtier vous-même, car il contient des pièces sous tension. Les sources lumineuses ne sont pas conçues pour être remplacées. En cas de dysfonctionnement, veuillez contacter un spécialiste.

Cet appareil n'est pas un jouet ! Les enfants ne doivent pas l'utiliser pour jouer. Ne laissez pas les matériaux d'emballage traîner sans surveillance – les films plastiques et les petites pièces, en particulier, présentent un risque considérable pour les enfants. Les enfants âgés de 8 ans et plus et les personnes ayant des capacités physiques, sensorielles ou mentales réduites ou manquant d'expérience et de connaissances ne peuvent utiliser l'appareil que sous surveillance ou après avoir reçu des instructions sur son utilisation en toute sécurité, à condition qu'ils comprennent les dangers potentiels.

Lors de l'utilisation de commandes à distance ou automatiques, des circonstances externes peuvent entraîner une exécution incorrecte des commandes ou l'affichage d'états incorrects de l'appareil dans l'application ou sur les écrans de la maison intelligente. Cela pourrait entraîner des blessures corporelles ou des dommages matériels. Par conséquent, assurez-vous que personne n'est en danger lorsque vous utilisez l'appareil à distance ou automatiquement. Soyez particulièrement vigilant lors de la configuration de ces commandes et vérifiez régulièrement le bon fonctionnement souhaité.

L'appareil ne doit pas être peint, recouvert de papier peint ou de ruban adhésif. Pour des raisons de sécurité et d'homologation (CE/UKCA), toute modification ou altération non autorisée de l'appareil est interdite.

Nous déclinons toute responsabilité en cas de dommages corporels ou matériels résultant d'une utilisation incorrecte ou du non-respect des présentes consignes de sécurité. Dans de tels cas, toute demande de garantie sera également nulle et non avenue. La responsabilité pour les dommages consécutifs est également exclue.

# PetTec | Pet Cam Trail 4G

PetTec© ist eine Marke der  
Stage10 GmbH

Oranienburger Str. 45  
10117 Berlin  
Germany

**WEBSITE & SHOP**  
[www.PetTec.com](http://www.PetTec.com)

**INFOS, MANUALS & SUPPORT**  
[support.PetTec.de](http://support.PetTec.de)



**Pet Cam Trail 4G 4G**  
Art No. 16417

