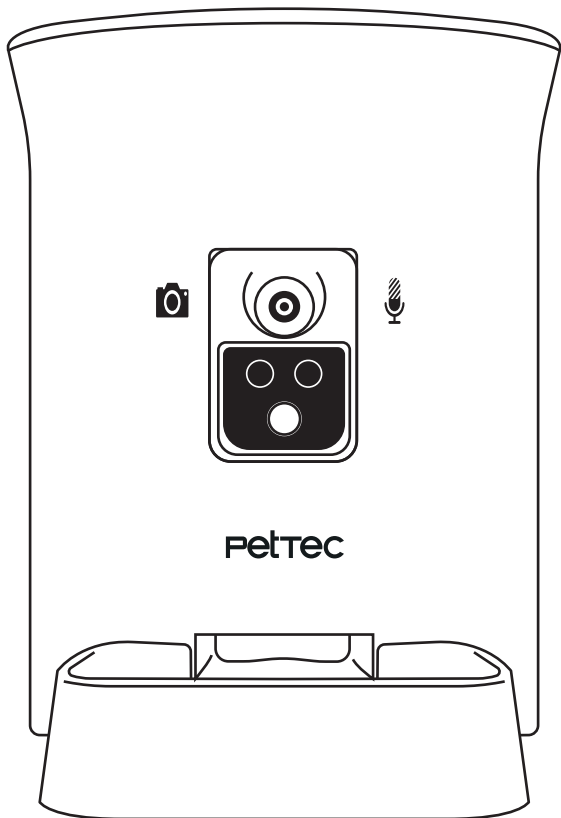


PetTec | Pet Cam Buddy





HERE WE GO...

Thank you for choosing our pet cam. With the **PetTec Pet Cam Buddy** you'll always have your darling in view.

Important safety instructions

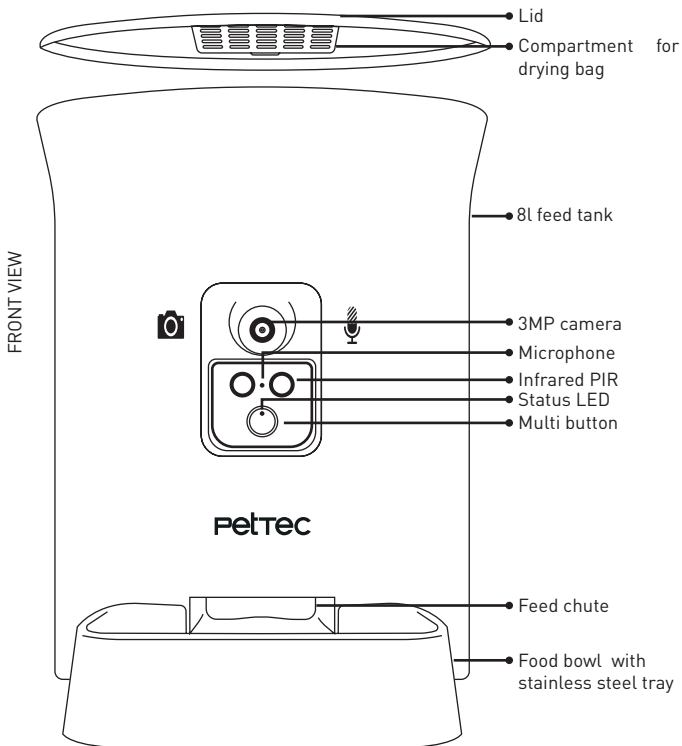
READ ALL INSTRUCTIONS AND WARNINGS IN THIS OPERATING MANUAL BEFORE USING THE PET CAM Buddy.

- Please do not disassemble and modify the PetTec Pet Cam Buddy. The device requires neither maintenance nor servicing. In case of malfunction, please contact our customer service.
- In order to ensure proper use of the device, we recommend that you only use the original parts. Use only the supplied assembly parts for mounting the device.
- Please observe the section 'Keeping the pet food dry' to keep the appliance ready for long-term use.
- The cam is designed for standing or wall mounting. If your pet is a medium-sized or large dog, we recommend wall mounting. You will find instructions in the section 'Installation and attachment'. Wall mounting is only possible at floor level.
- Keep the camera away from external exposure to ensure long term use. The device should not be affected by any renovation work, be it the use of paint or wallpaper.

Legal Notice

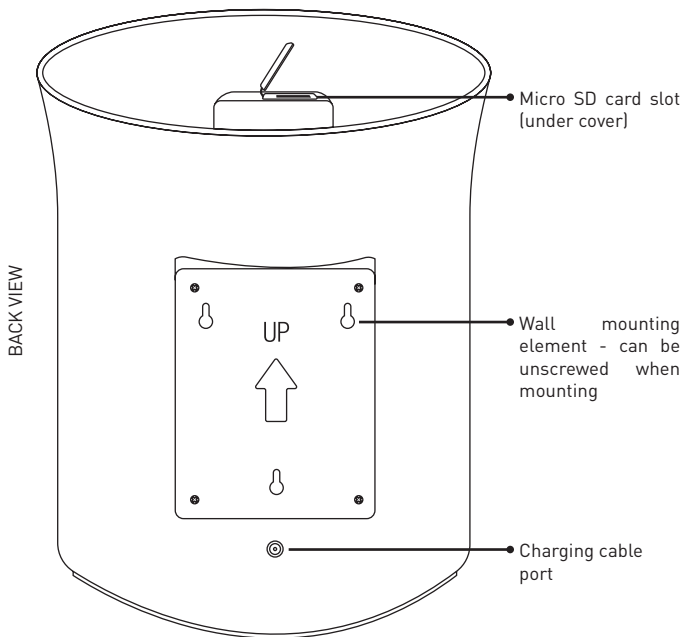
- The PetTec Pet Cam Buddy has been designed for indoor use only. Laws in your country may limit observation of areas outside of your home or property. Please inform yourself about local legislation. To protect the privacy of others, mount the camera so that you cannot record images of public areas, streets, or your neighbor's property. We also recommend informing relatives, visitors and domestic workers about the camera and its function.
- Please note that the app will not inform you automatically in case of emergency or burglary. If necessary, an emergency call must always be placed by yourself. Stage10 GmbH does not provide any form of guarantee for missing or incorrect notifications or recordings.

PRODUCT OVERVIEW I

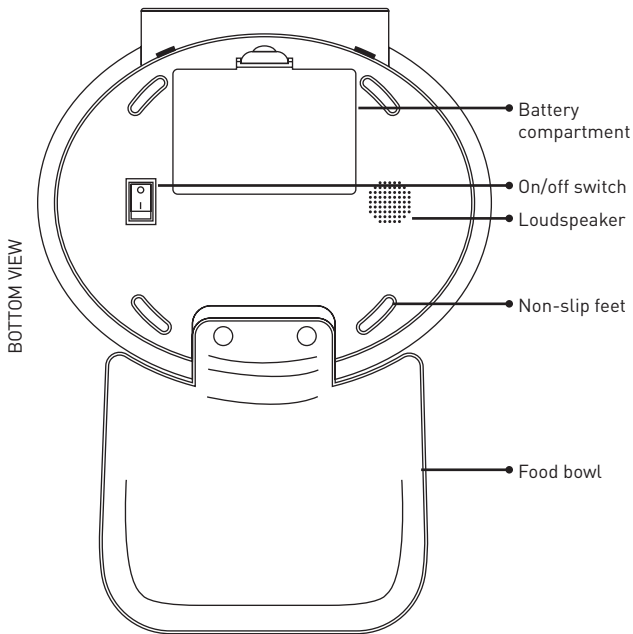




PRODUCT OVERVIEW II



PRODUCT OVERVIEW III





CONTENTS

- Pet Cam Buddy
- Lid with compartment for drying bag
- Cleaning brush
- Food bowl with stainless steel insert
- Charging cable with mains plug
- Drying bag
- Instruction manual

IMPORTANT INSTRUCTIONS

Status LED display

- Permanently red LED – no connection to internet possible
- LED blinking red – ready to connect to Wi-Fi
- LED blinking red quickly – Wi-Fi connection is in progress.

-
- Permanently blue LED – connection to Wi-Fi works properly

-
- No LED – The camera is turned off / not operational.
-

Charging cable

The charging cable supplies the camera with power. If it is lost or damaged by your pet, it can be replaced in the PetTec shop.

Microphone/speaker

The combination of built-in microphone and speaker allows two-way communication.

Micro-SD card slot

The micro SD card slot is located in the feed tank under a cover (see illustration). Micro SD cards with a size of up to 256 GB can be used.

Multi Button

A short press on the Multi button ejects a portion of food.

The Multi button must be pressed for approx. 5 seconds before the appliance is reset to the factory settings.

GETTING STARTED

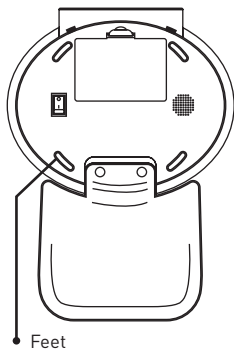


1. Please connect the camera using the enclosed charging cable. The mains plug must be connected to a socket.
2. Switch on the camera by pressing the on/off switch. After approx. 30 seconds, the camera is ready to be connected to the app. Open the app (the QR code for downloading can be found below) and press the + symbol at the top right. As a rule, a pop-up notification will now appear at the bottom of the screen. Press it to connect the camera to the app.
3. The camera is connected to the PetTec app via Bluetooth. **Bluetooth must be activated on your smartphone for this.** The camera is permanently connected to the app or your smartphone via a 2.4 GHz or 5 GHz Wi-Fi connection.



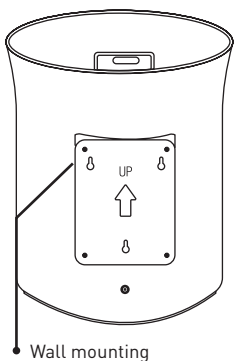


PLACEMENT AND MOUNTING



Place the Pet Cam Buddy on a smooth, clean surface. The Pet Cam Buddy has 4 rubberised feet so that it can be securely fastened. Placing it on the floor, e.g. on tiles, parquet or laminate should work well.

TIP: Make sure that the charging cable is not accessible to your pet.



You can also attach the Pet Cam Buddy to the wall using screws. **However, the camera must still stand on the floor and must not hang freely.** Due to the weight of the camera filled with food, the device and/or the food bowl could otherwise fall down.

There is a fastening element for the three screws on the back. The fastening element can be removed for wall mounting.

SET FEEDING PLAN



In addition to manual feeding via the Multi button, the Pet Cam Buddy has various feeding options via the app:

Manual feeding via app

In the detailed view of the Pet Cam Buddy, there is the option to manually dispense a certain amount of food. This is a good way to send your pet a greeting from a distance, for example, if it is restless.

Automatic feeding with a feeding schedule

You can set several different schedules and automate each of them.

You can make the following selections:

- Set the feeding time (start time of the feed ejection)
- Set the repetition rate (once or many times)
- Set the feeding tone (to condition the animal)
- Select feeding days (one day or as many days of the week as required)
- Select feeding quantity.

You also have the option of temporarily deactivating feeding schedules, e.g. because your pet is not at home.

And of course you can also delete the respective feeding routine if it is no longer needed.

Your device also has a button in the detailed view of the app that you can use to attract your pet with a sound.

It is helpful if you train these options with your pet so that it accepts the new feeding place, the luring sound and the automated dispensing of food.



KEEP FOOD DRY

Which food is suitable?

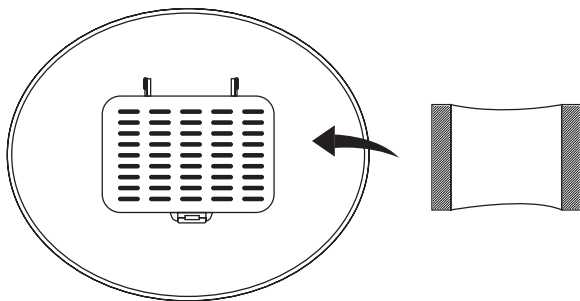
Your Pet Cam Buddy has an 8 litre feed tank for a large amount of dry food. This should be of a firm consistency, not sticky or crumbly and no larger than 15mm in diameter. Pour some dry food into the Pet Cam Buddy and eject it for testing (e.g. using the Multi button).



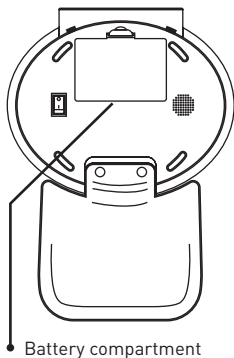
Using the drying bag

A drying bag is included with your Pet Cam Buddy. This helps you to keep the food dry and the appliance hygienic. The bag is inserted into an inner flap in the lid of the appliance.

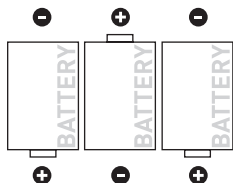
The drying bag should be replaced from time to time. We recommend replacing it every four weeks. Further drying bags in the appropriate size can be purchased in the PetTec Shop.



USE IN BATTERY-POWERED MODE



Battery compartment



The standard operating mode is operation with the charging cable plugged in. This is the only way to ensure that all functions are fully available.

However, if the power fails or is switched off manually, the device can still be operated for a limited period of time.

Which batteries are required?

- 3 LR20 batteries or rechargeable batteries
- The device does not recharge the batteries
- In battery-operated mode, the device continues to function for approx. 30 hours.

Which functions are still available?

- The feeding functions continue to work.
- You can access them via the app during the battery life.

Which functions are not available?

- You can no longer access the camera.
- Motion and sound detection is restricted.

It is therefore purely a backup solution. If the power fails, the device falls back on the batteries.

If batteries are inserted and the device is connected to the mains with the charging cable, the power supply is always prioritised via the mains.



TECHNICAL DETAILS

Requirements	<ul style="list-style-type: none">• High-Speed-Internet• WiFi Connection• Frequency 2.4 GHz or 5 GHz• Power connection• For the app: iOS 9 or later, Android 5 or later
Data storage	<ul style="list-style-type: none">• Supports Micro-SD cards up to 256 GB• Micro-SD cards available separately (Requires class 10 oder higher)
Video & Audio	<ul style="list-style-type: none">• Resolution: 3MP 2048x1536 pxl. HD 30fps• Format: H.264• Field of vision: 125°
Image sensor	<ul style="list-style-type: none">• Night vision: up to 10 m
Audio	<ul style="list-style-type: none">• Loudspeaker in the housing base• Front microphone
Motion and noise detection	<p>Intelligent noise detection:</p> <ul style="list-style-type: none">• Bark detection: When activated, the app only informs you only about barking noises.• Human detection: When activated, the app only informs app only informs about recognised humans.• Immediate push notifications via the PetTec app when motion or noise is detected
Dimensions & weight	<ul style="list-style-type: none">• Dimensions: 381mm x 362mm x 224mm• Weight: 2.3kg
WiFi	<ul style="list-style-type: none">• Compatible with 2.4 GHz and 5 GHz networks• Bit rate: 32Kbps to 2Mbps• WLAN security standard 64/128-bit WPA/WPA2, WPA-PSK/WPA2-PSK, WPS

Feeding function

- Feed tank volume 8 litres
- Size of the dry feed up to 15mm. The feed must not be sticky or crumbly
- Can be triggered via multi button or app
- Freely programmable feeding schedules with selection day of the week, time, repetitions and feed quantity



CLEANING

Thorough and regular cleaning is important so that you and your pet can enjoy the Pet Cam Buddy for a long time:

- Disconnect the camera from the power supply by unplugging the charging cable on the back of the housing.
- Remove any dry food still in the food tank. You can refill this after cleaning, provided it is not moist.
- Clean the Pet Cam Buddy with a lint-free, slightly damp cloth or with the enclosed cleaning brush. Cleaning with water or other liquids can impair the mechanics of the appliance.
- There is a movable portioning device in the base of the feed tank that pushes the feed towards the ejector. Clean these parts carefully with the cleaning brush.
- Remove the feed bowl and also clean the feed chute from the front.
- Always use drying bags (see 'Keeping the feed dry' section) and replace them regularly. The recommended replacement period of four weeks may be shorter if the humidity is high.
- Only fill with fresh food when the appliance is completely dry again.

IMPORTANT

You store food for your pet in the camera. Regular cleaning not only prevents unpleasant odours, but also keeps your pet healthy.



TRAINING

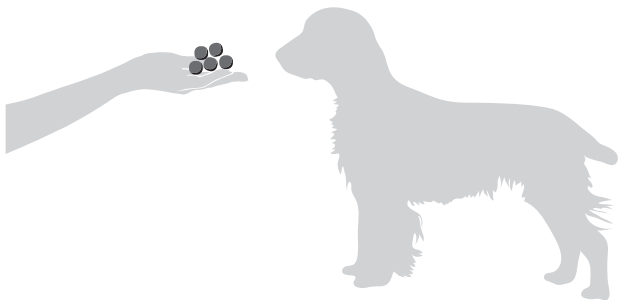
Step 1: Teaching the dog

For optimum success when using the Pet Cam Buddy, it is important that the dog quickly gets used to the device and the food bowl.

Use the food bowl and the app functions even when you are at home. Praise your pet lavishly when it comes curiously with the lure signal and eats from the food bowl.

If possible, place the bowl for wet food and water in the same place next to it.

Reward your pet when it interacts with the Pet Cam Buddy as desired.

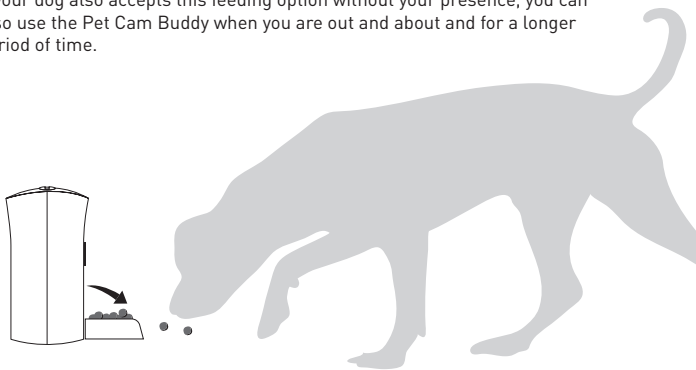




Step 2: Using the Pet Cam Buddy

Does that work? Go into the next room and activate the litter tray via the app. Also use the lure function and speak via the 2-way audio function so that your pet gets used to it.

If your dog also accepts this feeding option without your presence, you can also use the Pet Cam Buddy when you are out and about and for a longer period of time.



Q&A

My camera has stopped working? What steps can I take?

1. Check that the charging cable is plugged in and that the camera is receiving power.
2. Switch the camera off and on again.
3. Close and restart the app. A new connection is established.
4. Check your Wi-Fi settings. Has anything been changed?
5. Is your internet router switched on and within range? Restart the router.
6. Check whether the app is up to date.
7. Check the device. Has it come into contact with liquids? Has it been damaged?



No videos are saved on the SD card? What can I do?

1. Check the status of the SD card in the app settings. If it is 'recognised'
2. Remove the SD card and insert it again.
3. Format the SD card with your app and test it with another SD card.

I have connected the camera to the app but am not receiving any notifications?

Check your smartphone settings to see whether the app (called 'Snoop Cube') is authorised to send notifications. Give the app as many authorisations as possible.

I have connected the camera to the app and am receiving far too many notifications?

You can customise the sensitivity of the motion and sound detection in the app. Test your preferred sensitivity.

How can I connect my camera to a new WIFI?

Remove the camera from the app and reconnect. Select the new WIFI.

Can my family members and I access the camera at the same time?

Yes, this is possible. However, you must invite the family members via the original account. The original account manages up to five additional users.

The feeding function does not work (anymore)?

Check the general steps from the first question. Also check that the dry food is not too large, sticky or crumbly. Remove the food and check the ejection mechanism.

Which food do you recommend?

Use food that is not too large (max. 15 mm), not sticky or crumbly and please do not shred food that is too large.

IMPORTANT INFORMATIONS



Radio signal

The radio transmission signal may be adversely affected by external influences (e.g., electric motors, defective electrical appliances). The range of the radio transmission signal is usually weaker within buildings than in the open field. Similarly, the structural works/conditions affect the radio range of the device. Bluetooth devices such as headphones or speakers can also negatively affect the radio signal of the device. The signal strength can also be reduced by environmental influences such as humidity.

Environmental protection

Please note that non-disposable electrical and electronic appliances as well as batteries must be recycled separately and in an environmentally friendly manner (European Directive on Waste Electrical and Electronic Equipment). Use the country-specific return and collection systems for the recycling of electrical and electronic appliances as well as for batteries. Disposal of batteries in household waste is prohibited.

CUSTOMER SERVICE

Declaration of conformity

Stage10 GmbH confirms that the product described in these instructions (Pet Cam Buddy) conforms to guideline 2014/53/EU. The complete text of the EU declaration of conformity is available at the following URL:



<https://support.pettec.de/hc/de>



Declaration of conformity (see chapter „Declaration of conformity“): Products designated with this symbol fulfill all applicable community provisions of the European Economic Area.



MANUFACTURER INFORMATION AND SERVICE

If you have questions about the PetTec Buddy or experience problems using it, first contact us via email at the following address:
info@PetTec.de

PetTec® is a brand of
Stage10 GmbH
Leipziger Platz 910117 Berlin
www.PetTec.com

You can find further information about our products, troubleshooting, and helpful tips at:

support.PetTec.de

DISPOSAL



Disposing of packaging

Please sort the packaging before disposal:

- Cardboard and paperboard with paper recycling
- Plastic wrap with recyclables



Disposal of devices

Applicable in the European Union and other European countries with systems for the separate collection of recyclables.

Do not dispose of used devices with household trash!

If your Pet Cam Buddy is no longer usable, each user is obligated by law to dispose of used devices separately from household trash, e.g. at a collection site in your municipality. This ensures that used devices are recycled properly and that negative environmental effects are avoided. Therefore, electronic devices are marked with the symbol shown here.

PetTec

Pet Cam Buddy

PetTec© ist eine Marke der
Stage10 GmbH

Leipziger Platz 9
10117 Berlin
Germany



WEBSITE & SHOP
www.PetTec.com

INFOS, MANUALS & SUPPORT
support.PetTec.de

Pet Cam Buddy
Art No. 16345



Made in China

