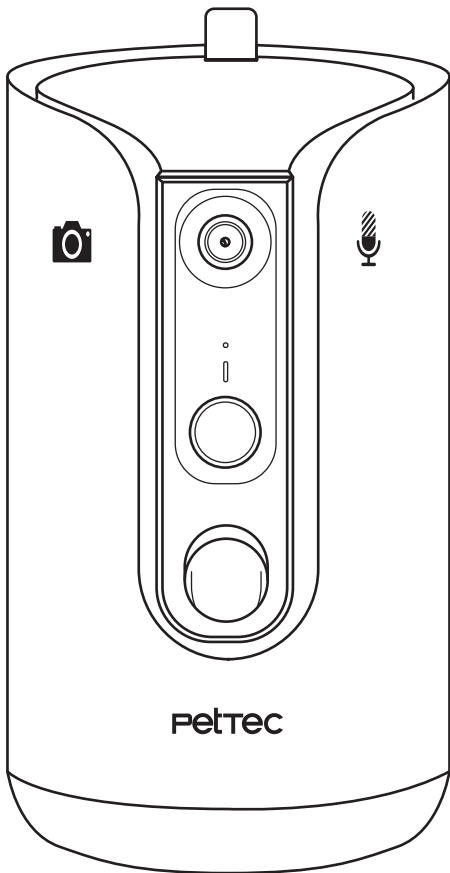


PetTec

Pet Cam Hello





HERE WE GO...

Thank you for choosing our pet cam. With the **PetTec Pet Cam Hello** you'll always have your darling in view.

Important safety instructions

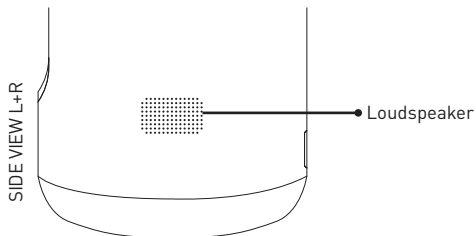
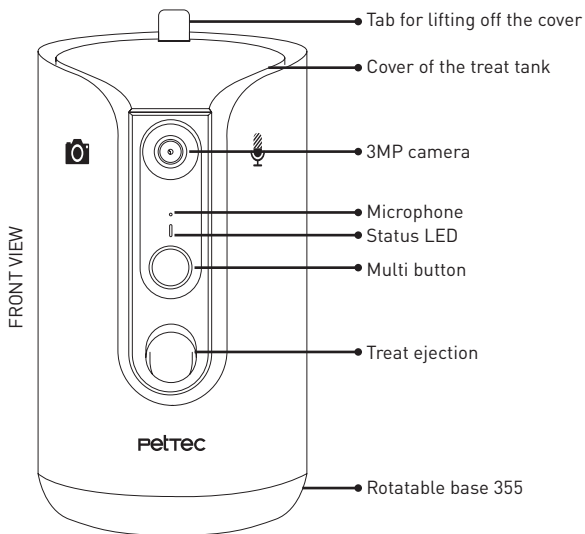
READ ALL INSTRUCTIONS AND WARNINGS IN THIS OPERATING MANUAL BEFORE USING THE PET CAM HELLO.

- Please do not disassemble and modify the PetTec Pet Cam Hello. The device requires neither maintenance nor servicing. In case of malfunction, please contact our customer service.
- In order to ensure proper use of the device, we recommend that you only use the original parts. Use only the supplied assembly parts for mounting the device.
- Keep the camera away from external exposure to ensure long term use. The device should not be affected by any renovation work, be it the use of paint or wallpaper.

Legal Notice

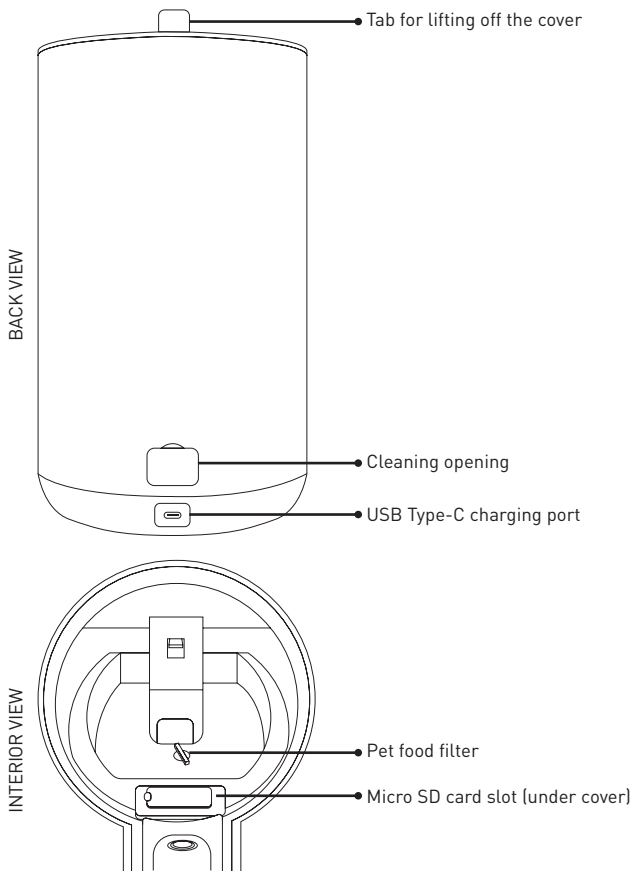
- The PetTec Pet Cam Hello has been designed for indoor use only. Laws in your country may limit observation of areas outside of your home or property. Please inform yourself about local legislation. To protect the privacy of others, mount the camera so that you cannot record images of public areas, streets, or your neighbor's property. We also recommend informing relatives, visitors and domestic workers about the camera and its function.
- Please note that the app will not inform you automatically in case of emergency or burglary. If necessary, an emergency call must always be placed by yourself. Stage10 GmbH does not provide any form of guarantee for missing or incorrect notifications or recordings.

PRODUCT OVERVIEW I





PRODUCT OVERVIEW II



CONTENTS



- Pet Cam Hello
- Cover
- Cleaning brush
- USB-C cable
- Power plug
- Instruction manual

IMPORTANT INSTRUCTIONS

Status LED display

- Permanently red LED – no connection to internet possible
 - LED blinking red – ready to connect to Wi-Fi
 - LED blinking red quickly – Wi-Fi connection is in progress.
-

- Permanently blue LED – connection to Wi-Fi works properly
 - LED blinking blue – ready for manual connection to Wi-Fi
 - LED blinking blue quickly – manual Wi-Fi connection is established.
-

- No LED – The camera is turned off / not operational.
-

USB type-C cable Hello

The connector supplies power to the camera. If required, conventional USB type-C cables with different lengths may be used.

Microphone/speaker

The combination of built-in microphone and speaker allows two-way communication.

Micro-SD card slot

The micro-SD card slot is located at the top of the treat tank under a cover (see diagram). Micro-SD cards up to 128 GB may be used.



Multi Button

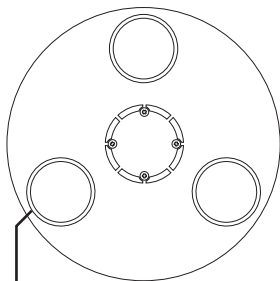
The Multi key must be pressed for approx. 4-5 seconds, then the unit is reset to the factory settings.

GETTING STARTED

1. Please connect the camera with a USB type-C cable and plug it into the charger plug. The power plug must be connected to a power outlet.
2. After about a minute, the camera will beep and the LED will flash red. This signals that the camera is ready to connect to the Wi-Fi network.
3. Download the „**PetTec Snoop Cube**“ app from the Apple App Store or Google Play Store and install the app on your mobile device. Now follow the instructions in the app to complete the camera setup successfully.
4. A Wi-Fi router with internet connection and the associated password must be available. Your mobile device must be connected to the Wi-Fi network of your router on which you want to connect the camera.
5. A stable Wi-Fi connection is required to ensure proper operation.

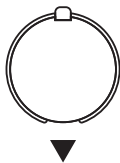


PLACEMENT

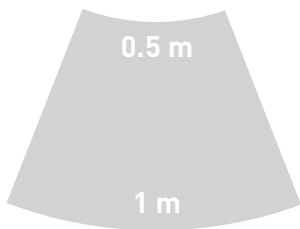


Suction cups

Place the Pet Cam Hello on a smooth, clean surface. The Pet Cam Hello has 3 suction cups so that it can be securely attached. Placing it on the floor, e.g. on tiles, parquet or laminate should work well.



Please make sure there is enough space in front of the Pet Cam Hello. The ejection mechanism ejects the treats at a distance of approx. 0.5 m to 1 m.





TECHNICAL DETAILS

Requirements

- High-Speed-Internet
 - WiFi Connection
 - Frequency 2.4 GHz or 5 GHz
 - Power connection
 - For the app: iOS 9 or later, Android 5 or later
-

Data storage

- Supports Micro-SD cards up to 128 GB
 - Micro-SD cards available separately (Requires class 10 or higher)
-

Video & Audio

- Resolution: 3MP 2048x1536 pxl. HD 30fps
 - Format: H.264
 - Field of vision: 110°
 - Field with Panning function: 355°
-

Image sensor

- Night vision: up to 10 m
 - Color 0.1Lux@F2.0
 - 1/2.8" 3 Megapixel CMOS
 - Digital-Zoom
-

Audio

- Loudspeaker on both sides
 - Front microphone
-

Motion and noise detection

- Noise detection: 3 sensitivity levels Additionally, bark detection can be activated to bring dog barking into focus
 - Motion detection: 3 sensitivity levels In addition, human detection can be activated to focus on the detection of people
 - Immediate push notifications via PetTec App when motion or noise is detected
-

**Dimensions & weight**

- Dimensions: 134x134x240mm
 - Weight: 850g
-

WiFi

- Compatible with 2.4 GHz and 5 GHz networks
 - Bit rate: 32Kbps to 2Mbps
 - WLAN security standard 64/128-bit WPA/WPA2, WPA-PSK/WPA2-PSK, WPS
-

Feeding function

- Feeding tank volume 0.5l
 - Size of treats 7-15mm
 - Feeding distance 0.5 m to 1 m
 - Feeding area: 355° due to swivel function
 - Triggered via multi button or app
-



TRAINING

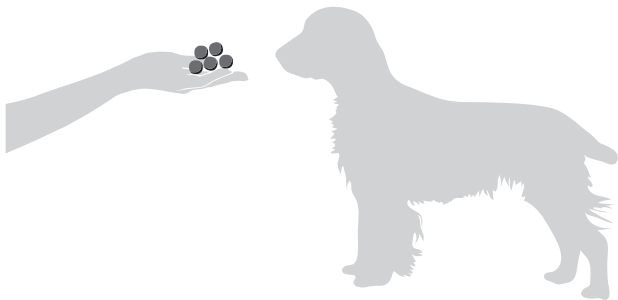
Step 1: Before teaching

Please test your chosen treats before teaching. They should be of a firm consistency and between 7 and 15mm in diameter. Fill some treats into the Pet Cam Hello and eject them for testing (e.g. via the Multi Button). Does everything work? Then you can train the dog.



Step 2: Train the dog

For optimal success when using the Pet Cam Hello, it is important that the dog reacts positively to the treats. Does your dog have a favourite brand? Give him some of the treats to eat so that he gets used to the taste.

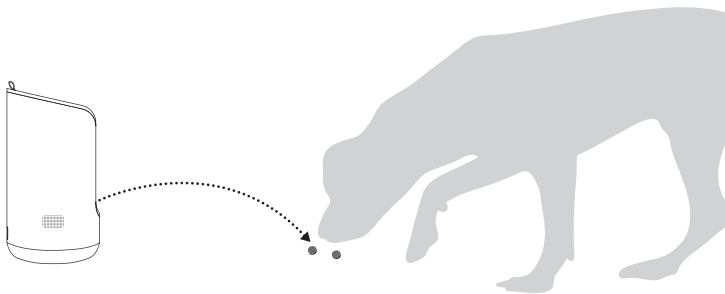




Step 3: Use Pet Cam Hello

Do the treats taste good? Then practice with the Pet Cam Hello! Stay with your dog and the device at the beginning so that he gets used to the ejector and doesn't get scared.

Does that work? Go into the next room and activate the ejection via the app. If your dog accepts this feeding option without your presence, you can also use the Pet Cam Hello on the move.





IMPORTANT INFORMATIONS

Radio signal

The radio transmission signal may be adversely affected by external influences (e.g., electric motors, defective electrical appliances). The range of the radio transmission signal is usually weaker within buildings than in the open field. Similarly, the structural works/conditions affect the radio range of the device. Bluetooth devices such as headphones or speakers can also negatively affect the radio signal of the device. The signal strength can also be reduced by environmental influences such as humidity.

Environmental protection

Please note that non-disposable electrical and electronic appliances as well as batteries must be recycled separately and in an environmentally friendly manner (European Directive on Waste Electrical and Electronic Equipment). Use the country-specific return and collection systems for the recycling of electrical and electronic appliances as well as for batteries. Disposal of batteries in household waste is prohibited.

CUSTOMER SERVICE

Declaration of conformity

Stage10 GmbH confirms that the product described in these instructions (Pet Cam Hello) conforms to guideline 2014/53/EU. The complete text of the EU declaration of conformity is available at the following URL:



<https://support.pettec.de/hc/de>



Declaration of conformity (see chapter „Declaration of conformity“): Products designated with this symbol fulfill all applicable community provisions of the European Economic Area.

MANUFACTURER INFORMATION AND SERVICE



If you have questions about the PetTec Hello or experience problems using it, first contact us via email at the following address:
info@PetTec.de

PetTec® is a brand of
Stage10 GmbH
Leipziger Platz 910117 Berlin
www.PetTec.com

You can find further information about our products, troubleshooting, and helpful tips at:

support.PetTec.de

DISPOSAL



Disposing of packaging

Please sort the packaging before disposal:

- Cardboard and paperboard with paper recycling
- Plastic wrap with recyclables



Disposal of devices

Applicable in the European Union and other European countries with systems for the separate collection of recyclables.

Do not dispose of used devices with household trash!

If your Pet Cam Hello is no longer usable, each user is obligated by law to dispose of used devices separately from household trash, e.g. at a collection site in your municipality. This ensures that used devices are recycled properly and that negative environmental effects are avoided. Therefore, electronic devices are marked with the symbol shown here.

PetTec

Pet Cam Hello

PetTec© ist eine Marke der
Stage10 GmbH

Leipziger Platz 9
10117 Berlin
Germany

WEBSITE & SHOP
www.PetTec.com

INFOS, MANUALS & SUPPORT
support.PetTec.de



Pet Cam Hello
Art No. 16207

